EJERCICIO 4

CARTA

2, Freedom Park

Kampala, 21217

October 10, 2011

Good & Healthy Catering

11, Oak Avenue

Kampala, 21213

Dear Mr. Williams:

I am writing to express my extrem dissatisfaction with “Good & Healthy Catering” service, in relation to the UE Services and Resources Department.

As I stated in several conversations with your manager, there have been a number of deficiencies regarding to the mess that can occur no longer. The transport of the food were almost always late; the staff behaved in an absolutely rude way with some of the European civil servants; the food was scarce in more than one occasion, and we have had some people sick due to the lack of a food anayst.

The explanation given by your administrator is that an important part of the kitchen staff left the firm during the last month. This circumstance, that I recognize is beyond your control, could have been improved by means of a few actions. Should the firm had hired some more workers or even if the personnel had been redistributed, the staff’s timetable would have been more confortable and the described service’s problems would not have appeared.

All these solutions were proposed to your manager; however, as I am sure you will understand, I was very dissapointed to find that not only were the main aspects of our contract obviated but that my own suggestions went unnoticed as well.

Under the circumstances, I will be forced to take legal action to protect the rights of the civil servants sick with food poisoning; and disgusted by all these events I regret to inform you that our department will cancel the current contract with your company with immediate effect.

Your sincerely,

(signature)

David Martínez