“Wilson” Barracks

High Hill

Kampala

10 October 2011

“Delicatessen” Company

37, Campbell road

Kampala

Dear Mr. Oaten,

I am writing to complain about the poor service we receive in the Mess, where your company is providing its service.

Having spoken several times about the limited staff who are attending the whole Mess, and observing the people are complained about the situation. Therefore, I am forced to write this letter.

One month ago, we talked about that I observed people spending half an hour in the queue to get a meagre meal which is cold at the end of all. You explained me some of your staff left work, and you needed time to replace them.

I do not how long is taking to get a new staff, although, if you had found the appropriated personnel I would have notice a better service, and it is not the case in that moment.

Other possibility, two shifts, in the lunch and dinner, were mooted by the Commander, but, this solution was not successful.

Having observed long time ago the deficient in the obligations your company acquired in the moment you got the contract with us.

Moreover, in the point 3.4, it refers a disagreement could cancel the contract directly “…if any of the signatories do not agree with the service provide, the contract may be rescinded at any time…”

For all the above, I am obliged to cancel the contract we signed; from this moment, I quote you, on 18th October, in Roberts’ law firm, to terminate our working relationship.

Yours faithfully,

David Martinez