A&C Company EU Foreign Services

George Smith David Martínez

President & Executive Director Executive manager

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Dear Mr. Smith,

As the executive director of European Foreign Services Organization, I am getting in touch to you in order to inform you about some faults, which have been detected with regard to your company. You have provided your services for more than three years. However, as I have already told you in several occasions, we are not happy with your service since last July.

I have had the opportunity of checking all of the complaints which I have had to hear every day in the mess. On one hand, your products are often spoiled. Besides, the amount of food is not enough. On the other hand, menus are always similar and meals are not well cooked at all. Not only have these been the only problems but some workers have also had to go to the doctor´s because they felt dizzy after having lunch.

Some days ago, we talked about this situation. I know that a lot of your staff have recently left work, but this is not our problem. If you would have been aware of your worker worries and requests, you would not be in trouble. You should have paid attention to your personnel work conditions, mainly their holidays, shifts and salaries. If you had only increased their paysheets a bit or improved their work conditions, I am sure that most of them would not have left their jobs.

It is my duty to provide my staff the better conditions and it is totally clear that your company is not ready to support us properly. That is the reason why I am sorry to communicate you my intention of rescinding our contract.

Yours sincerely,

David Martínez