

1 Marañosá street

San Martin de la Vega 28300

19<sup>th</sup> November 2011

RAMON COMEDORES

21 Mohambo Street

Kampala 45000

Kenia

Dear Sir,

We have noticed in recent years a great deal of problems regarding the restaurant. Due to its faulty operation people usually eat in other places avoiding either bad food and long queues.

In spite of the fact that I have got in touch with you several times you weren't able to solve the deficiencies. On the contrary your restaurant worked even worse. On the phone I received your apologies for the faulty operation. It seems that a great amount of your workers have been leaving their jobs. Even so, it is unacceptable.

Firstly, just in your case I would have solve the problem of your workers as soon as possible. Should you had observed the situation of your workers, you would have quickly realized how bad their salaries were. The more they worked the worse they were paid. It is assumed that the life cost in Africa is lower than in Europe but the difference is not as big as you think.

Secondly, regarding the food quality. We have registered a lot of complaints about the food quality in recent times and so we went to your restaurant so as to prove your. There were no doubt that neither the meat nor the oil had enough quality.

In conclusion, we will cancel the contract due to the problems mentioned above. Unfortunately we don't find another way to solve the problem.

Yours sincerely

Comentario [fred1]: Capital letter

Comentario [fred2]: 19<sup>th</sup>

Comentario [fred3]: Kenya

Comentario [fred4]: "functioning"

Comentario [fred5]: Simple past required. "that I got in touch"

Comentario [fred6]: Avoid contractions in official documents.

Comentario [fred7]: Avoid repetitions. Suggestion: "I received apologies on your behalf over the phone as to the poor management of your restaurant"

Comentario [fred8]: Confusing

Comentario [fred9]: solved

Comentario [fred10]: Incorrect. Suggestion: "Had you identified the situation"

Comentario [fred11]: low

Comentario [fred12]: the cost of living

Comentario [fred13]: wide

Comentario [fred14]: the quality of the food

Comentario [fred15]: No capital letter needed.

Comentario [fred16]: "we registered"

Comentario [fred17]: Avoid repetitions. Use pronoun "it". "about it"

Comentario [fred18]: recently

Comentario [fred19]: The sentence is incomplete. Suggestion: "so we went to your restaurant to check this matter".

Comentario [fred20]: Rephrase. "the quality of the meat and the oil used did not comply with standards set"

Comentario [fred21]: Confusing

Comentario [fred22]: sincerely

COMMENTS:

Frequent errors of construction. Try to use simpler structures and fewer words.

See comments for further information.