# 1 Marañosa street

# San Martin de la Vega 28300

# 19 th November 2011

RAMON COMEDORES

21 Mohambo Street

Kampala 45000

Kenia

Dear Sir,

We have noticed in recent years a great deal of problems regarding the restaurant. Due to its faulty operation people usually eat in other places avoiding either bad food and long queues.

In spite of the fact that I have got in touch with you several times you weren´t able to solve the deficiencies. On the contrary your restaurant worked even worse. On the phone I received your apologies for the faulty operation. It seems that a great amount of your workers have been leaving their jobs. Even so, it is unacceptable.

Firstly, just in your case I would have solve the problem of your workers as soon as possible. Should you had observed the situation of your workers, you would have quickly realized how bad their salaries were. The more they worked the worse they were paid. It is assumed that the life cost in Africa is lower than in Europe but the difference is not as big as you think.

Secondly, regarding the food quality. We have registered a lot of complaints about the food quality in recent times and so we went to your restaurant so as to prove your. There were no doubt that neither the meat nor the oil had enough quality.

In conclusion, we will cancel the contract due to the problems mentioned above. Unfortunately we don´t find another way to solve the problem.

Yours sincerelly