Mr. David Martinez

Staff, support and services Chief

European Union Organization “Relief for Somalia”

Mr. Didier Giraud

Managing director

Food & Catering Ltd.

18, Guy de Maupassant Street

45333 Strasbourg

France

Nairobi, 13 october 2011

Dear Mr. Didier,

As I highlighted in the phone call I had to you a month ago, there are some serious defects in the catering service your company is rendering to our organization here in Nairobi.

Only for remarking some of them, we have detected in several tours of inspection a no very hygienic conditions inside the kitchen and also in the mess. Moreover, our veterinarians have had to throw out whole consignments of frozen food due to incorrect cold chain maintenance. All that, together with reiterated complaints expressed by our staff about the behaviour of some of your employees and the way they were treated by them, lead us to be very upset and disappointing.

I remind you that, as I expressed in our conversation, almost all these problems could be solved by hiring more personnel and more specialized one, as well as paying them a better wage, according to their work and responsibilities. Since you didn’t take any measures in this direction, now the problem has become bigger after the massive labourers´ resign in the last month.

As a result and due to the facts that the situation has became unsustainable and the service is not what we have expected from you company, I regret to inform you that, according to the point 3, 2nd paragraph, “ Cancellation of contract”, from the Terms and Conditions Act signed by both you and me on 13 January 2010, we have made the decision of rescinding our transactional relation. This decision will take effect as for the next 1 December 2011.

Yours sincerely

Mr David Martinez