

David Martinez
Manager Director
UEMA Personnel & Services Support
19 Bristol Avenue
Kampala
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Chief Director
M.T.M. Catering Services
Plot 8 Nasser Road
Kampala

Dear Sir,

I am writing to complain about the deficiencies observed at Camp Wahimba concerning the services offered by your company during the last month. Despite my reasserted complaints, the only excuse given by you has been a lack of personnel in your company which has caused not only serious inconveniences during lunch time but also a poorer variety on the menus and a worse presentation of meals.

These facts are absolutely unacceptable and you should have foreseen this trouble before signing the contract. We have been reported that the causes of the lack of personnel in your kitchen are related to working conditions. We consider that you should have had a closer contact with the workers in order to know their requirements and demands. Doing so, it will probably allow you to be aware and to get this situation back before problems arise. Far from giving a solution you have left things go on which have produced a worsening of the situation. You should have asked for help to another company or to contract new cooks. We are aware that some good professionals would have been glad to work for us. Had we known that we would be treated like this we would have search for another company.

Therefore I regret to inform you that we have decided to cancel our agreement and, according to the contract, we will no longer need your services since you breached clauses 2.11 and 2.14 of the contract.

Yours faithfully,

David Martinez

Comment [B1]: Poor vocab, correct: "reiterated"

Comment [B2]: Awkward construction, there are 43 words in this whole sentence and only 2 clauses, correct to: "that you are short of personnel. This fact has caused not only serious inconveniences during meal times, but also limited variety on menus and poor meal preparation."

Comment [B3]: Weak vocabulary, correct: "problem"

Comment [B4]: Poor construction, use passive, correct: "It has been reported"

Comment [B5]: Weak vocabulary, correct: "believe"

Comment [B6]: Poor syntax, word choices, correct: "maintained better contact"

Comment [B7]: Poor conditional construction, correct: "In doing so, it would probably have allowed you to monitor the situation and prevented this problem from arising."

Comment [B8]: Weak vocabulary, correct: "providing"

Comment [B9]: Weak word order, correct: "another company for help"

Comment [B10]: Poor verb form and vocab error, correct: "contracted new cooks"

Comment [B11]: Verb form error, correct: "searched"

Comment [B12]: Not require, repetition.

Tareas requeridas	Bueno	Parcial	Pobre	Posibles tareas del examen escrito	<div>TAREA</div> <div>Comentario del corrector</div> <div>Both tasks have been identified and tackled with some success, but they are not well performed enough to be of professional standard. You have given a mixture of flawed and correct conditionals, which implies you do not control them well enough. Your opinion task is clear in intent and definition but is peppered with grammar and vocabulary weaknesses.</div>
				DESCRIPCIÓN	
				NARRACIÓN	
				INSTRUCCIONES Y DIRECCIONES	
				RELATO DE HECHOS	
				FORMULACIÓN DE HIPÓTESIS	
				DEFENSA DE UNA OPINIÓN	
				SUGERENCIA	
				ANÁLISIS DETALLADO DE UNA SITUACIÓN	
				CONTENIDO	
<div>Puntos débiles</div> <div>Try to avoid overburdening sentences, use clauses or shorten sentences to keep the meaning clear. There are some examples of construction and poorly applied vocab which cause the meaning to become unclear.</div>					
PRECISIÓN	<div>You need to control your conditionals better and be more certain of the vocabulary that you choose. You have demonstrated ability to control simple and semi complex language, but you now need to produce complex and sophisticated language with more accuracy and consistency.</div>				