David Martinez

Manager Director

UEMA Personnel & Services Support

19 Bristol Avenue

Kampala

October 13, 2011

Chief Director

M.T.M. Catering Services

Plot 8 Nasser Road

Kampala

Dear Sir,

I am writing to complain about the deficiencies observed at Camp Wahimba concerning the services offered by your company during the last month. Despite my reasserted complaints, the only excuse given by you has been a lack of personnel in your company which has caused not only serious inconveniences during lunch time but also a poorer variety on the menus and a worse presentation of meals.

These facts are absolutely unacceptable and you should have foreseen this trouble before signing the contract. We have been reported that the causes of the lack of personnel in your kitchen are related to working conditions. We consider that you should have had a closer contact with the workers in order to know their requirements and demands. Doing so, it will probably allow you to be aware and to get this situation back before problems arise. Far from giving a solution you have left things go on which have produced a worsening of the situation. You should have asked for help to another company or to contract new cookers. We are aware that some good professionals would have been glad to work for us. Had we known that we would be treated like this we would have search for another company.

Therefore I regret to inform you that we have decided to cancel our agreement and, according to the contract, we will no longer need your services since you breached clauses 2.11 and 2.14 of the contract.

Yours faithfully,

David Martinez