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Sir, I welcome the opportunity you gave me to provide the school with suggestions in order to improve the quality of the course. There are some remarks that should be taken into consideration in order to avoid time consuming and to make the students focus on the main aim of their stay here that is to improve their command of German rather than thinking on surviving to the constraints imposed by the facilities.

I would like to highlight that the break between the different courses is only ten minutes, time that for most of people should be enough to go to the toilet and sometimes even to have a coffee in the bar next to the classroom but as there is only one toilet for gentlemen and one for ladies you have to refrain from going there because of the lack of time ; another important point is lunch break that has a duration of one hour and takes place in the school canteen ,its situation, a ten minute walk from the classroom ,involves that students have only forty minutes to stand in the queue and have their lunch and then rush back to the classroom; to finish with ,syndicate work that means that a group has a subject to discuss about and once a conclusion is reached the spokesman elected by the group has to present it to the rest of the students; this means that only the spokesman speaks in public whereas the rest of the group remains silent.

It would be advisable that as the percentage of male students is significantly superior to that of female´s, women were allowed to use the teacher´s toilet adjacent to that of student´s as teachers normally don´t use it because they use that of the teacher´s room; by doing this, male students would have two toilets and they wouldn´t have to spend their break time at the toilet queue. Regarding the lunch queue, it would be also advisable that food could be served in both sides of the desk; by doing it the time spend at the queue would be half of the current one and this wouldn´t be an additional cost to the canteen as it is a self-service one, besides this students would have more time to have their meals and they wouldn´t have to rush back to class. To conclude Sir with the last point, the main advantage of syndicate work is that it allows students to put into practice the different communication skills they have but as only the spokesman participates in the presentation of the conclusions, the rest of the syndicate have no opportunity to speak in public ; besides this the spokesman is normally the person that better speaks German and this doesn´t reflect the level of the group ; if the presentation were also syndicated , everyone would have to speak and to participate in the discussion and this would be an added value to the course.