

UNDP Country Office
15B Clement Hill Road
P. O. Box 7184,
Kampala, UGANDA.

Janat Mukway
Dynamic Specialities (U) Ltd.
Mannington Road Plot 24
P.O.Box 27933 Kololo. Kampala
Uganda.

Dear Sir,

I am writing to express my extreme dissatisfaction with your company for the way is handling the current situation regarding the restaurant services provided in the UN installations here in Kampala. The remarkable decline in the level of service has reached a limit that we are not willing to tolerate.

I warned you about the issue last time we talked one month ago; however, no corrective action has been taken by Dynamic Specialities (U) Ltd. in order to find a solution to this unpleasant problem. The situation would not have reached the current point if your company had made some substantial changes and it had shown a clear interest in solving problems.

First of all, and the most important thing in my opinion, is the low quality of the food served actually in the restaurant, which completely differs of what it had been stipulated in the contract signed two years ago. Several controls have been made periodically by our medical department to determine whether the quality of the food was suitable for human consumption or not. In some of these controls it was clearly demonstrated that it was not.

Secondly, I would like to refer to the problem of staff, both kitchen and waiters. Being a customer, you expect waiting staff to be courteous and to have a reasonable amount of care in the handling of your meal, unfortunately, this isn't the case. I have received a lot of complaints about the staff, reporting not only poor personal hygiene but also a bad behaviour, sometimes surly and abusive. * Apart from this, your internal problem with the kitchen staff salaries should have been considered and resolved prior to signing the contract.

On the whole, if appropriate measures should have been taken in time, this situation would not have come this far. After consulting our legal representative, we consider that your company has committed serious breach of contract; consequently, it has been taken the decision to terminate the contract immediately.

Very respectfully,

David Martinez

Comment: Mejor "because of the way it is..." Nótese que falta el sujeto, "it".

Comment: "UN facilities" = las instalaciones de la ONU.

Comment: Mejor "serious", porque "remarkable" suele tener connotaciones positivas.

Comment: Mejor "this"

Comment: "for"

Comment: No hace falta decir "it" aquí, porque el sujeto se ha especificado en la oración anterior ("your company") y la relación que une ambas oraciones es de coordinación copulativa (es decir, están unidas por un "and").

Comment: Este adverbio significa "de hecho"; probablemente en este contexto se ha querido decir actualmente ("currently": "currently served").

Comment: "from" Y mejor poner el adverbio detrás en este caso: "which differs completely from..."

Comment: Omitir "it", porque la función de sujeto ya la cumple "what".

Comment: Mejor "periodically made"

Comment: "of the staff", con "the" porque se trata de un concepto determinado en este caso.

Comment: Mejor "concerning both the kitchen and the waiters"

Comment: Mejor eliminar "a", porque "behaviour" suele considerarse como incontable.

Tareas requeridas	Bueno	Parcial	Pobre	Posibles tareas del examen escrito	TAREA	
					Comentario del corrector	
					Las tareas propuestas se cumplen.	
					La corrección gramatical llega hasta el asterisco (250 palabras + 10% aprox.).	
					DESCRIPCIÓN	
					NARRACIÓN	
					INSTRUCCIONES Y DIRECCIONES	
					RELATO DE HECHOS	
					FORMULACIÓN DE HIPÓTESIS	
					DEFENSA DE UNA OPINIÓN	
					SUGERENCIA	
ANÁLISIS DETALLADO DE UNA SITUACIÓN						
CONTENIDO	Puntos fuertes			La estructura es lógica. El estilo es apropiado. El texto presenta una buena cohesión. El mensaje llega al lector: el texto es claramente inteligible.		
	Puntos débiles					
PRECISIÓN	Se observa buen manejo de las estructuras complejas y el vocabulario abstracto.					